

TORONTO Revenue Services

Finance and Treasury Services

RSD is responsible for services relating to billing, collection, processing, and administration of revenues related to property taxation, utility billing and collections, parking tag(s) and red light camera payments, Municipal Land Transfer Tax, Municipal Non-Resident Speculation Tax, Vacant Home Tax program, Municipal Accommodation Taxes and other miscellaneous revenues.

North York Civic Centre
Lower floor, 5100 Yonge St.
Toronto ON M2N 5V7

Facsimile696-3778

Director

John Longarini.....395-0125

Administrative Assistant

Ana Loureiro (Acting).....395-0091

Customer Service

North York Civic Centre
Lower floor, 5100 Yonge St.
Toronto ON M2N 5V7

General Enquiry Tax and Utility..... 311
General Enquiry Parking Tickets.....397-8247
Facsimile696-3605

Manager

Susie Malito.....395-0128

Account Administration, Certificates, Ownership Updates, Agent Agreements

Supervisor

Jose Avila397-9141

Call Centre

Supervisor

Floyd Noel.....395-6780

Correspondence

Supervisor

Marianna Lee395-0478

Customer Service Coordination

Supervisor

Pamela Martin.....395-1099

Property Tax/Utility Inquiry and Payment Customer Service Counters Parking Violations Payments

Supervisors

Selena Mynttinen395-6756

Allan Mombourquette397-4884

Krista Mazzucco394-8130

Revenue Programs and Operations

Facsimile.....696-4230

Manager

Sara Jackson (Acting)395-6960

Organizational Administration

Supervisor
Joseph De Gregorio395-6728

Planning & Policy Development / Municipal Accommodation Tax

Supervisor
Lisa Lagopoulos (Acting).....395-0337

System & Innovation

Supervisor
Huy Luong (Acting)395-7422

Vacant Home Tax

Supervisor
Erin Scott.....392-8454

Municipal Land Transfer Tax/Municipal Non-Residential Speculation Tax

Financial Analyst
Esther Fiotakis.....392-4936

Property Taxation & Assessment

North York Civic Centre
Lower floor, 5100 Yonge St.
Toronto ON M2N 5V7

Facsimile696-3605

Manager
Paola Romano.....395-1280

Appeals

Assessment Appeals
Information Line..... 392-7397
Property Tax Rebates
Information Line..... 395-0075
Facsimile - Appeals 696-3508
Facsimile - Rebates..... 696-3623

Supervisor
Christena Theodoridis 395-1262

Property Tax Billing

Supervisor
Christine Antonio395-0331

Property Tax Rebates

Supervisor
Mary Servinis..... 395-1196

Assessment Review & Analysis

Supervisor
Lei Cao..... 395-6765

Facsimile..... 696-4230

Revenue Accounting & Collections

North York Civic Centre
Lower floor, 5100 Yonge St.
Toronto ON M2N 5V7

Facsimile..... 696-3605
Facsimile - Refunds 696-4131

Manager
Tenzin Wangchuk 395-6800

Collections

Supervisor
Roy Moniz.....392-8702

Utility Billing Investigations

Supervisor
Len DiNapoli.....395-1119

Operational Accounting & Financial Reporting

Supervisor
Joe Wong.....395-6803

Refunds

Supervisor
Helen Vinslovas395-1261

**Payment Programs: Mortgages,
Pre-Authorized Tax & Utility**

Supervisor
George Mombourquette.....397-9650

Utility Billing & APS Operations

North York Civic Centre
Lower floor, 5100 Yonge St.
Toronto ON M2N 5V7

Facsimile696-3605

Manager
Daniel Galluzzo.....395-1053

**Parking, Red Light Camera and Automated
Speed Enforcement Operations**

Supervisor
Bill Traikos.....397-9657

Utility Billing

Supervisor
Tanya Tutka.....395-6822