

TORONTO Court Services

Court Services strives to provide accessible, efficient, and effective justice administration services throughout all Provincial Offences Court and Tribunal operations in Toronto. As Administrators we oversee and provide a wide range of services, such as case management, trial scheduling, dispute resolution and customer support. In addition to operating the Provincial Offences Act courts, the division also holds governance over the Administrative Penalty System (APS) and oversees six City tribunals: Administrative Penalty Tribunal (APT), Toronto Local Appeal Body (TLAB), Toronto Licensing Tribunal (TLT), Multi-Tenant House Licensing Tribunal (MTHLT), Dangerous Dog Review Tribunal (DDRT) and Property Standards Committee (PSC).

St. Lawrence Market North
92 Front St E
Toronto ON M5E 0G2

General Enquiry	338-7320
TTY	338-7394

Executive Director
Dianne Kasias..... 392-3835
Administrative Assistant
Dana Pylypiw 338-7332
Senior Project Manager
Russ Brownell 338-2734
Senior Project Manager (APS)
Lianne Jalali 338-2710

Administration & Support Services

Provides accounting and finance support, collects unpaid fines, works with private collection agencies and provides administration and workforce development support to the Division. Leads the development of technology solutions to modernize service delivery and improve customer service. Provides co-ordination services between the division and enforcement agencies. Also responsible for co-ordinating activities with the judiciary, justice system, stakeholders and court operations

including data entry, filing of charges, court plans, special trials, interpreter co-ordination, and technical support. Provides strategic planning, program development, project management, data analytics and performance measurement support across the Division.

Director, Administrative & Support Services
Sergio Guillermo 338-6806

IT Support

Manager
Lenny DiMarco 392-6103
Senior Systems Integrator
Michael Grech (Acting)..... 338-2733
Systems/Application Administrator
Kenneth Rutter (Acting)..... 338-7351
Program Development Analyst
Paul W. Henderson (Acting) 338-7296
Application Technical Support Specialist
Joseph De Luca..... 397-9235

Strategic Workforce, Planning & Development

Advisor Strategic Workforce Development
Irene Angelis 338-6998
Training & Development Specialist
Brittney Bagueio-Snow (Acting) ... 338-7333
People Services Associate
Shellina Esmail..... 338-7368

Finance & Collections

Manager
Philip Arhinson..... 338-7362

Analysis & Reporting

Senior Business & Financial Analyst
Suba Leesan..... 338-7349
Budget & Operations Analyst
Jessica Wang 338-7343
Finance & Administration Lead
Virginia Kirkey..... 338-4938
Operations Analyst
Patrick Rhooms 338-7366

Collections

Supervisor
Mona Ramos..... 338-6839
Lead
Aravinthan Thillainathan (A) 338-5999

Business Planning, Research & Intelligence

Manager
Kristina Bhansingh (Acting)..... 392-4427
Management Assistant
Heather Sproul..... 338-1710
Research Analyst
Anatoliy Shershen 338-6794
Policy, Program and Project Advisor
Natalie De Luca..... 338-7369
Supervisor
Janine Jeffers (Acting)..... 338-7348
IP Lead
Shauniece Duncan 338-7386
Trial Coordinator Lead
Joe Leandres 338-7385

Interpreter Co-ordination Unit 338-6893
Interpreter Co-ordination Lead
Takhir Akhmetov 338-5563

Court & Tribunal Operations

Provides front-line public service including answering inquiries, accepting provincial offences and Administrative Penalty System (APS) fine payments, trial requests and requests for early resolution meetings; scheduling provincial offences trials and tribunal hearings, supporting courtroom and tribunal proceedings. The Tribunals unit provides administrative support services to the Administrative Penalty Tribunal (APT), Toronto Licensing Tribunal (TLT), Toronto Local Appeal Body (TLAB), Multi-Tenant House Licensing Tribunal (MTHLT), Dangerous Dog Review Tribunal (DDRT) and Property Standards Committee (PSC).

Provincial Offences Court East
1530 Markham Road
Toronto ON M1B 3G4

Provincial Offences Court West
York Civic Centre
2700 Eglinton Avenue West
Toronto ON, M6M 1V1

Provincial Offence Court South
St. Lawrence Market North
92 Front St E
Toronto ON M5E 0G2

Court Administration - Business Support

Manager
Daria Kotliar (Acting) 338-1087
Management Assistant
Christine Brown 392-7494
Business Support Supervisors
Jackie Heslop (East) 338-6720
Manuel Canales (A/South) 338-6940
Kuinvia Seiloa (West) 338-6907
Business Support Leads - East
Sharon Matthews 338-6783
Jennine St Louis..... 338-7688
Business Support Lead - South
Tamara Costa..... 338-2667
Rafi Arif (Acting) 338-7729

Business Support Lead – West

Carina Cinelli 338-6857
 Kristina Ferraro 338-6854

Court Administration - Customer Service**Manager**

Ione Joseph 338-1085

Customer Service Supervisors

Darynne Campbell (East) 338-7680
 Pamela Malta (South) 338-7372
 Ibtessam Haddad (West) 338-6845

Customer Service Lead

Jason Lendor (East) 338-7686
 Laksikaa Rajaratnam (A/South) ... 338-2771
 Angeli San Juan (A/West) 338-6846

Court Administration - Court Support**Manager**

Martin Murray 338-7347

Management Assistant

Shaan Dran Puvanachandran 338-8641

Court Support Supervisors

Calvin Kim (East) 338-7170
 Mary Anderson (A/South) 338-6951
 Nadia Molella (West) 338-6861

Court Support Lead – West

Sean Hussett 338-6858
 Flavia Lopes 338-6656

Court Support Lead – East

Gillian Alleyne 338-6735

Court Support Leads – South

Thomas Corless 392-7089
 Souha Noce 338-6903

Tribunals

APT, TLAB, DDRT and PSC
 40 Orchard View Blvd
 Toronto ON M4R 1B9

TLT and MTHLT
 East York Civic Centre
 850 Coxwell Avenue, 2nd Floor
 Toronto, ON M4C 5R1

Manager

Brian Halloran 392-5546

Management Support

Phillip Cheung 338-8591

Supervisors

Pauline Chandarpaul (APT/TLT) . 392-3072
 Angelina Grkavac (TLAB/MTHLT)
 392-4370
 Maria Ricitano (DDRT/PSC) 338-2723

Leads

Klever Avila (APT) 338-2750
 Kevork Chelenkerian (A/TLAB).. 392-9672

Dangerous Dog Review Tribunal (DDRT)

General Enquiry 338-7606

Email DDRT@toronto.ca

Property Standards Committee (PSC)

General Enquiry 338-7606

Email PSC@toronto.ca

APT

General Enquiry 338-3412

Email apt@toronto.ca

MTHLT

General Enquiry 338-7606

Email mthlt@toronto.ca

TLT

General Enquiry 392-4700

Email tlt@toronto.ca

TLAB

General Enquiry 392-4697

Email tlab@toronto.ca