



Community and Emergency Services

Fire Services is proudly committed to protecting life, property and the environment from fire, hazardous materials, natural disasters, and other emergencies. It also provides public education and school fire safety programs and delivers fire and emergency training to employees and appropriate outside organizations.

4330 Dufferin St.
Toronto ON, M3H 5R9

**General Administration & Non-Emergency
After Hours Inquiries** 311

Complaints / Inquiries / Compliments:
tfsccomments@toronto.ca

Fire Prevention Inquiries:
TFSinspections@toronto.ca

Fire Incident Report Requests:
tfsreports@toronto.ca

Fire Station Tours and Truck Bookings:
fire@toronto.ca

False Alarm Invoices..... 338-9148
fireaccounting@toronto.ca

Office of the Fire Chief:..... 338-9050
OfficeoftheFireChief@toronto.ca

Office of the Fire Chief

Fire Chief and General Manager
Jim Jessop.....
OfficeoftheFireChief@toronto.ca

Administrative Assistant
Heather Smith..... 338-9061

Chief of Staff & Special Advisor to Fire Chief
Darla Tannahill..... 392-3938

POLICY & PLANNING, PUBLIC INFORMATION, RECRUITMENT & OUTREACH

Division Chief, Policy & Planning, Public
Information, Recruitment & Outreach
Melissa Gennaro..... 338-9550

Policy & Planning

Policy & Planning Advisor
Laurel Sharp 338-9337
Research & Policy Associate
Jennifer Lavorato..... 338-9064

Public Information

District Chief
Dan Vieira 338-9319

Recruitment & Outreach

District Chief
Ricky Brooks..... 392-1613

LABOUR RELATIONS, HEALTH & WELLNESS

Division Chief, Labour Relations, Health &
Wellness
Michael Moran 338-9100
Administrative Assistant
Shabnam Taleivirsagh 338-9106

Labour Relations & Employee Services

Consultants

Mitchell Roberts	338-7720
Melissa Pandolfini	338-9562
Judi McIntyre (Acting)	338-9240

Health & Wellness

Chief Medical Officer

Dr. Nikolaos Harmantas	338-9310
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Consultant

Jillian Ross	338-9310
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Administrative Assistant

Janelle Burnett	338-9310
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Community Risk Reduction

FIRE PREVENTION

As appointed Assistants to the Fire Marshal, TFS Inspectors conduct fire safety inspections in all buildings within Toronto to identify contraventions of the Ontario Fire Code and assess other fire and life safety risks within the authority of the Fire Protection and Prevention Act and accompanying Regulations, and Fire Marshal Directives.

PUBLIC EDUCATION

The Public Education Division educates the public about fire safety and fire safety regulations as mandated for every municipality under the Fire Protection and Prevention Act. TFS is committed to educating the residents of Toronto about how to be fire safe.

Deputy Fire Chief/Director

Marla Friebe (Acting)	338-9102
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Administrative Assistant

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Division Chief of Fire Investigations, Quality Assurance, Legal and Engineering

Steve Wilson	338-9999
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Division Chief of Fire Prevention

Gordon Chabot (Acting)	338-9452
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Administrative Assistant

Edcel Gabas	338-9591
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Public Education

General Inquiry	338-9375
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District Chief

Karl Lai	338-2935
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Fire Prevention - East Office

General Inquiry	338-9250
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District Chief

Scott Campbell	338-9253
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Wards:

- Ward 14, Toronto Danforth
- Ward 19, Beaches-East York
- Ward 20, Scarborough Southwest
- Ward 21, Scarborough Centre
- Ward 22, Scarborough-Agincourt
- Ward 23, Scarborough North
- Ward 24, Scarborough-Guildwood
- Ward 25, Scarborough-Rouge Park

District Offices:

153 Chatham Ave.	338-5739
3 Dohme Ave.	338-9390
351 Birchmount Rd.	338-9254
Scarborough Civic Centre	338-9250
255 Esther Shiner Blvd.	338-9177
8500 Sheppard Ave. E.	338-9370

Fire Prevention - North Office

General Inquiry	338-9150
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District Chief

Gaston Maurice	338-9154
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Wards:

- Ward 6, York Centre
- Ward 8, Eglinton -Lawrence
- Ward 15, Don Valley West

- Ward 16, Don Valley East
- Ward 17, Don Valley North
- Ward 18, Willowdale

District Offices:

4100 Keele St	338-9164
20 Beffort Rd.....	338-9274
231 McRae Dr	338-9278
255 Esther Shiner Blvd.....	338-9181
North York Civic Centre	338-9150

Fire Prevention - South Office

General Inquiry	338-9350
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District Chief
Angela Brown..... 338-9353

Wards:

- Ward 9, Davenport
- Ward 10, Spadina-Fort York
- Ward 11, University-Rosedale
- Ward 12, Toronto-St. Paul's
- Ward 13, Toronto Centre

District Offices:

462 Runnymede Rd.	338-8006
260 Adelaide St. W	338-8036
240 Howland Ave.....	338-9380
City Hall	338-9350

Fire Prevention - West Office

General Inquiry	338-9450
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District Chief
Andrew Sabine (Acting) 338-9460

Wards:

- Ward 1, Etobicoke North
- Ward 2, Etobicoke Centre
- Ward 3, Etobicoke-Lakeshore
- Ward 4, Parkdale-High Park

- Ward 5, York South-Weston
- Ward 7, Humber River-Black Creek

District Offices:

267 Humberline Dr.....	338-9475
Etobicoke Civic Centre.....	338-9450
358 Keele St	338-9483
2015 Lawrence Ave W.....	338-9463

Special Events, Projects, and Planning

District Chief
Rob Crawford..... 338-7310

Administrative Services

This division is comprised of several services, including Facilities, Mechanical Maintenance, Finance, and Business Services.

Deputy Fire Chief/Director
Therese Chen (Acting) 338-7198
Administrative Assistant
Aysha Esmail..... 338-9064

Business Services

Division Chief of Business Services
Marissa Delacruz (Acting) 338-9419

Facilities & Materials Management

Manager
Arnold Louie 338-9071

Finance, Payroll & Budget

Manager - Financial Services
Julia Zhang (Acting) 392-4252
Manager - Payroll Services
Shamin Naseer..... 338-9120

Mechanical Division

General Inquiry	
General Service.....	338-9201
North & West.....	338-9202
South & East	338-9203
Toryork	338-9205

Division Chief – Equipment & Asset Mgmt. Rob Anselmi.....	338-9103
Division Chief – Mechanical Maintenance Kevin Hamilton.....	338-7198
Administrative Assistant Kate Connor	338-9108
District Chief - Fleet Dave Porter.....	338-9200
District Chief - Equipment Bill Tryfonopoulos	338-9220

Communications, Technology & Organizational Performance

This division is comprised of a number of services, including Emergency 9-1-1 Communications, Computer Aided Dispatch (CAD) / Records Management System (RMS), Information Services, Analytics & Decision Support, and Accreditation.

Deputy Fire Chief/Director Michelle Stronach (Acting)	338-9054
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Communications Division

Division Chief of Communications Janice Coulas.....	338-9074
Administrative Assistant Sabrina Colavecchia.....	338-9105
Manager Quality Assurance Robert Mcfater	338-9198

Technology Division

Division Chief of Technology TBA.....	338-9147
District Chief - Radio Communications Brian Mulvihill.....	338-9401
District Chief - CAD/RMS	

Analytics & Decision Support Division

Division Chief of Accreditation Michelle Stronach.....	338-9147
District Chief – Analytics & Decision Support Daniel Sacchetti.....	338-9506
Emergency Incident Inquiries and Requests for Reports	338-9338

Operations / Training and Technical Operations

Deputy Fire Chief/Director Paul Fitzgerald.....	338-9054
Administrative Assistant Elena Zeppieri	338-9063

Operations

The Operations division provides emergency response for firefighting, rescue and life support services twenty-four hours per day, seven days a week.

North / East Command

255 Esther Shiner Blvd.
Toronto ON M2K 3A6

Facsimile.....	338-9077
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Division Commander Robert Hewson	338-9057
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South / West Command

260 Adelaide St. W.
Toronto ON M5H 1X6

Facsimile.....	338-1829
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Division Commander Paul O'Brien	338-9056
Administrative Assistant Kathy Crisafulli	338-9069

Training and Technical Operations

This division provides Technical Operations and Training and is responsible for delivering fire and emergency training to all employees and appropriate outside organizations.

Training and Continuous Improvement

Division Commander	
John Carson	338-9059
Administrative Assistant	
Pauline Brodie	338-9068
Division Chief Training	
Andrew Berg	338-9104
Division Chief Recruit Training	
Christine Morrissey (Acting).....	338-9436
Administrative Assistant	
Candice Roulette	338-9109
District Chief Operations Maintenance	
Glen Matsuba	338-9596
District Chief Recruit Induction and Return to Work	
Bruce Correa.....	338-9570
District Chief Professional Development	
Andrew Gloger.....	338-9516
District Chief Academic Standards and Evaluation	
Robb Glass	338-9542

Technical Operations

Division Commander	
John Davidson	338-4980
Division Chief	
Kirk Fudge.....	397-0905
Administrative Assistant	
Lynn Sciberras.....	338-9065