

TORONTO Policy, Planning, Finance & Administration

Infrastructure Services

The Policy, Planning, Finance and Administration Division provides financial, administrative, complement management & reporting, technological and policy coordination services for Infrastructure and Development Services. The Division establishes systems, programs and services for resource control and reporting, management information and decision making to ensure the sound financial administration and organizational effectiveness of the portfolio.

Toronto City Hall
24th fl. E., 100 Queen St. W.
Toronto ON M5H 2N2

Facsimile392-4540

Executive Director
Annalisa Mignardi397-4669
Program Managers
Rebecca Wong338-5510
Patricia Stekly392-7595
Business Development Analyst
Angel Li392-5409
Program Coordinator
Lily Zhang392-4716

Financial Management

Toronto City Hall
23rd fl. E., 100 Queen St. W.
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Director
Ritu Sadana338-5512
Project Director, Business Transformation
Mini Alakkatusery392-5364
Program Coordinator
Andrea Pemberton392-4791

Business Modernization & Sustainment Unit

Toronto City Hall
23rd fl. E., 100 Queen St. W.
Toronto ON M5H 2N2

Manager
Tony Catalano392-7516
Program Coordinator
Maria Atarian338-3742
Senior Project Manager
Erik Aguilar338-5503
Funda Gumusoglu392-2581
Susan Truong392-7970
Senior Business & System Analyst
Terence Law392-5275

Financial Planning

Toronto City Hall
23rd fl. E., 100 Queen St. W.
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Manager
Mary Russo397-1766

Solid Waste Management Services

Senior Budget & Operations Analyst
Peter Park338 5519
Budget Analysts
Elena Degtiarenko392-7432
Philip Kim338-7621

Toronto Water

Senior Budget & Operations Analyst	
Shaunika Bhatia.....	397-4220
Budget Analysts	
Arifa Crichton.....	397-5384
Anna Strungar.....	397-9107
Brian Kim.....	338-6837

Engineering & Construction Services

Senior Budget & Operations Analyst	
Jane Ly	397-1417

Transit Expansion Office

Senior Budget & Operations Analyst	
Jane Ly	397-1417

Financial Planning

Manager	
Sharmin Sadia.....	392-9637

City Planning

Senior Budget & Operations Analyst	
George Gonzalez.....	392-8288

Development Review

Senior Budget & Operations Analyst	
George Gonzalez.....	392-8288

Municipal Licensing & Standards

Senior Budget & Operations Analyst	
Derek Chaitu.....	392-5442

Policy, Planning, Finance & Administration

Senior Budget & Operations Analyst	
Piravena Sivasubramaniam	392-8349

Toronto Building

Senior Budget & Operations Analyst	
Glenn Zhao	392-4131

Transportation Services

Senior Budget & Operations Analyst	
Pei Chun Chai	392-7259
Budget Analyst	
Muhammad Ali	338-5507

Financial Services & Business Operations

Metro Hall
19th fl., 55 John St.
Toronto ON M5V 3C6

Financial Services and Business Operations - Toronto Water

Supervisor	
John Sissakis	397-4201
Reena Chadha	392-9350
Financial Analyst	
John Li.....	392-5218
Accounting Assistant 1 (Team Leads)	
Edlyn Yu Wang, 9 Leslie	392-1146
Joyce Zeng, 545 Commissioners....	392-9332
twpurchasing@toronto.ca	
Accounting Assistant 2 & Toronto Water P-Card	
Mahima Jain.....	392-8225
Samantha Co	395-7325
twpcard@toronto.ca	
Accounting Assistant 3	
FJ Horgan – 201 Copperfield	
Bradley Bordne	392-7485
RC Harris, 2701 Queen St.	
Bradley Bordne	392-2932
435 Kipling, 2 nd fl.	
Marco Anania.....	392-7103
RL Clark, 45 23 rd St.	
Bibi Ahmadzai	338-6502
1026 Finch Ave. W	
Anthony De Filippo.....	392-8783
30 Dee Ave	
Anthony De Filippo.....	392-8783
2126 Kipling Ave	
Anthony De Filippo.....	392-8783
Humber TP, 130 The Queensway	
Ikramullah Salman	338-5735
235 Cottingham St./11-21 Fishleigh	
Tala Torabi.....	397-0699

1144 Lawrence	
Tala Torabi	397-0699
21 Redway	
Tala Torabi	397-0699
Ashbridges Bay TP, 9 Leslie St.	
Jessica Ruan	392-8839
Tala Torabi	397-0699
150 Disco Road	
Reecha Markan.....	394-8618
545 Commissioners St	
Aayush Sanghvi.....	392-9934
Metro Hall, 55 John St	
Bibi Ahmadzai.....	338-6502
30 Northline	
Elaine Byenkya.....	338-2945
Island FP, 446 Lakeshore Ave	
Varshini Navendra.....	397-0128
60 Tiffield Road	
Varshini Navendra.....	397-0128
275 Merton Ave	
Varshini Navendra.....	397-0128
Highland Creek, 51 Beechgrove Dr.	
Babatunde Ajewole	395-6063

Financial Services and Business Operations (IS & DGS Divisions except Toronto Water)

Metro Hall	
19 th fl., 55 John St.	
Toronto ON M5V 3C6	
Supervisor	
Suozhi (Sophy) Zhou.....	392-8229
Nadia Simeone	392-1679
Financial Analyst	
Bradley Butac	338-2864
Senior Purchasing Analyst	
Kiran Khatri.....	392-8316
Purchasing Analyst	
Victor Usyukov	338-2943
Accounting Assistant 2	
Toyin Adereti	396-7426
Service Area Buyer	
Ananda Vijayan Nair.....	392-7499
Nidhi Reddy	395-6285

Team A Transportation Services

Accounting Assistant 1 (Team Lead)	
Claudia Kim	338-2069
Accounting Assistant 2	
Jason Chan	392-7546
• Direct Billing	
• P-Cards	
Accounting Assistant 3	
Mathanika Kulaselvam.....	392-1298
• Congestion & Network Management and Street Permits	
PPFAFSU-TPTMC@toronto.ca	
• Transportation O&M Toronto & East York	
PPFAFSU-TPOM-A1TEY@toronto.ca	
• Transportation O&M Scarborough	
PPFAFSU-TPOM-A1SC@toronto.ca	
Quyen Chu	338-2944
• Non-Operations and Maintenance	
PPFAFSU- NONOPS&MTCE@toronto.ca	
Danny Fialho.....	392-8818
• Signs & Markings	
PPFAFSU-TPSIGNSHOP@toronto.ca	
• Transportation O&M -Etobicoke	
PPFAFSU-TPOM-A2EY@toronto.ca	
• Transportation O&M North York	
PPFAFSU-TPOM-A2NY@toronto.ca	

Team B IS Divisions (except Transportation Services) D&GS Divisions (except Housing Secretariat, Housing Development Office)

Accounting Assistant 1 (Team Lead)	
Nelufa De Silva.....	338-0928
Accounting Assistant 2	
Iqbal Khan.....	338-5701
• Direct Billing	
• P-Cards	
Accounting Assistant 3	
Neelam Mehta.....	392-0848
• City Planning	
PPFAFSUCP@toronto.ca	
• Deputy City Manager –IDS	
PPFAFSUPPFA@toronto.ca	
• Policy, Planning, Finance and Admin	

PPFAFSUPPFA@toronto.ca

- Toronto Building
PPFAFSUTORBLD@toronto.ca
 - Toronto Expansion Office
PPFAFSU-TE@toronto.ca
 - Development Review
PPFAFSU-DR@toronto.ca
- Toyin Adereti.....396-7426
- MLS (excl. Toronto Animal Services)
PPFAFSU-MLS@toronto.ca
 - Municipal Licensing & Standards-
(Toronto Animal Services)
PPFAFSU-MLSTAS@toronto.ca
 - Engineering and Construction Services
PPFAFSU-ECS@toronto.ca
- Vera Lusney396-8136
- Solid Waste Management
PPFAFSU-SWM@toronto.ca

Revenue Services

Metro Hall
19th fl., 55 John St.
Toronto ON M5V 3V6

Emailppfarevenueservices@toronto.ca

Manager
Robert Immanuel.....397-4820

Supervisor
Derrick Chung338-5868

Supervisor
Rosy Haffese392-6128

Senior Business & Financial Analyst PPFA
Eric Li.....392-8852

Banking & Payment Processing

Accounting Assistant 1 (Team Lead)
Raman Kumar392-9251

Accounting Assistant 2
Antonietta Cabaluna338-8664

Accounting Assistant 3 (Acting)
Fanta Wubeshet.....392-6349

Accounting Assistant 3 (Acting)
Hana Sung338-2941

Collections

Accounting Assistant 1 (Team Lead)
Chona Miranda..... 392-5360

Accounting Assistant 2
Sharon Tirta.....392-6688

Collections Officer
Caleb Baileyegn 392-8216

Mordi Osude 392-8218

Esther Farmer..... 338-2989

Kasthuri Sivabalan 397-1452

Invoicing

Accounting Assistant 1 (Team Lead)
Sean Adamache 392-4717

Accounting Assistant 3
Ferlene Molina (Acting)..... 397-5616

Reporting and Analysis

Financial Analyst
Jenny Dong 392-5352

Financial Analyst
Reynold Walters..... 397-1970

Security Deposits and Refunds

Financial Analyst
Ellen Rui Liu..... 392-5363

Accounting Assistant 1
Lucy Ragel 392-5211

Accounting Assistant 2
Damira Pan (Acting) 338-0503

Revenue Services: Toronto Water

Accounting Assistant 2
Lucy Vizzacchero..... 395-7457

Program Support

Toronto City Hall
20th fl. E., 100 Queen St. W.
Toronto ON M5H 2N2

Facsimile	392-0816
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Director

Juli Grady392-8395
 Manager, Special Projects & Strategic Initiatives
 Caterina Bertucci.....392-7729
 Senior Change Management Consultants
 Zannalyn Robest.....338-1049
 Anissa Voisin394-8330
 Administrative Project Coordinator
 Lawrence Davidson.....392-7449
 Administrative Project Coordinator
 Vanessa Quadros392-4759

Complement Management & Reporting

Toronto City Hall
 20th fl. E., 100 Queen St. W.
 Toronto ON M5H 2N2

Manager

Allison Gall392-0784
 Consultant, Business Support & Complement
 Management
 Michael Buensuceso395-6740
 Engineering & Construction Services /
 Transportation Services
 Maureen Eze.....338-6676
 City Planning/ Development Review/ Housing
 Secretariat/ Toronto Building
 Francine Dorau.....397-1347
 Toronto Water/ DCM IS Office/PPF&A/DCM
 DGS Office
 Saliha Guneyssel.....392-7563
 Municipal Licensing & Standards/ Solid Waste
 Management Services/Transit Expansion
 Chris Augustin.....338-2560

Administrative Services

Toronto City Hall
 20th fl. E., 100 Queen St. W.
 Toronto ON M5H 2N2

Manager

Jessica Nguyen, CH 20th fl338-5501

Security Access (DAA)

Jessica Nguyen, CH 20th fl 338-5501
 Cristina De Lellis, MH 19th fl 392-1029
 Carol Zeni, NYCC 4th fl 392-5306

Supervisor

Cristina De Lellis, MH 19th fl 392-1029
 Carol Zeni, NYCC 4th fl 392-5306

Senior Advisor Payroll & Client Services

Alice Li, MH 19th fl..... 338-7428
 Melanie Batista, NYCC 4th fl..... 395-1022
 James Walsh, MH 19th fl..... 392-8793

Telecom and Office Supplies Orders

Shared Mailbox: ppfaadminsUPPORT@toronto.ca

Supervisor

Cristina De Lellis, MH 19th fl 392-1029

Support Assistant C

Alma Perez, MH 19th fl 338-3718
 Maria Romero MH 19th fl 338-2068

City Planning

Shared Mailbox: ppfapayrollCP@toronto.ca

Supervisor

Carol Zeni, NYCC 4th fl 392-5306

Senior Advisor Payroll & Client Services

Melanie Batista, NYCC 4th fl 395-1022

Payroll Program Assistant 2

Kelly Green, NYCC 4th fl.....

Development & Review

Shared Mailbox: ppfapayrollDR@toronto.ca

Supervisor

Carol Zeni, NYCC 4th fl 392-5306

Senior Advisor Payroll & Client Services

Melanie Batista, NYCC 4th fl 395-1022

Payroll Program Assistant 2

Kelly Green, NYCC 4th fl.....

Engineering and Construction Services

Shared Mailbox: ppfapsecs@toronto.ca

Supervisor

Cristina De Lellis, MH 19th fl 392-1029

Payroll Program Assistant 1
Tanya Collinge, MH 19th fl395-7173
Payroll Program Assistant 2
Adhishree Adhikari, MH 19th fl.....338-6509

Housing Secretariat

Shared Mailbox: ppfapayrollHS@toronto.ca

Supervisor
Carol Zeni, NYCC 4th fl392-5306
Senior Advisor Payroll & Client Services
Melanie Batista, NYCC 4th fl395-1022
Payroll Program Assistant 2
Susan Jesusa Viola, NYCC 4th fl....395-6406

Municipal Licensing and Standards

Shared Mailbox: ppfapayrollMLS@toronto.ca

Supervisor
Carol Zeni, NYCC 4th fl392-5306
Senior Advisor Payroll & Client Services
Melanie Batista, NYCC 4th fl395-1022
Payroll Program Assistant 2
Chelsea Kong, NYCC 4th fl397-0770

- Investigation Services
- Rental Standards Services
- Policy and Strategic Support

Payroll Program Assistant 2
Mariana Arevalo, NYCC 4th fl338-1830

- Toronto Animal Services
- Business Licensing and Regulatory Services

Payroll Program Assistant 2
Monika Mirfeizi, NYCC 4th fl397-2023

- By-law Enforcement
- Finance & Business Services

Policy, Planning, Finance and Administration

Shared Mailbox: ppfapayrollppfa@toronto.ca

Supervisor
Cristina De Lellis, MH 19th fl392-1029
Payroll Program Assistant 1
Kenny Ioannou, MH 19th fl338-1065
Payroll Program Assistant 1
Larissa Viravouth, MH 19th fl392-3825

Payroll Program Assistant 2
Cecilia Orillanes, MH 19th fl 392-8675

Solid Waste Management Services

Shared Mailbox: ppfapayrollswm@toronto.ca

Supervisor
Cristina De Lellis, MH 19th fl 392-1029

Payroll Program Assistant 1
Tanya Collinge, MH 19th fl 395-7173
Payroll Program Assistant 2
Maria Bucci, MH 19th fl 392-7821

- Transfer Stations & Landfill Operations
 - Transfer Station Logistics
 - Transfer Operations

Payroll Program Assistant 2
Alexandra Salinas, MH 19th fl 338-8707

- Collection & Litter Operations
 - Litter Cleaning (aka Public Space Cleaning)
 - Parks Collections
 - Collection Contracts & Program Support

Payroll Program Assistant 2
Samiya Sherif, MH 19th fl 338-5992

- General Manager's Office
- Strategic Initiatives & Workforce Planning
- Policy Planning & Outreach
- Business Services
- Infrastructure & Resource Management
- Collection & Litter Operations
 - Director's Office
 - Nights & Street Bin Collections
- Transfer Stations & Landfill Ops
 - Director's Office
 - Operations Coordination
 - Facilities & Equipment Maintenance
 - Closed Landfill Operations
 - Green Lane Landfill

Carmen Gaspar, MH 19th fl 392-1324

- Collection & Litter Operations
 - Collection & Litter Operations 3 & 4

Toronto BuildingShared Mailbox: ppfapayrollTB@toronto.ca

Supervisor

Carol Zeni, NYCC 4th fl392-5306

Senior Advisor Payroll & Client Services

Melanie Batista, NYCC 4th fl395-1022

Payroll Program Assistant 2

Susan Jesusa Viola, NYCC 4th fl.....395-6406

Transit ExpansionShared Mailbox: ppfapayrollTEO@toronto.ca

Supervisor

Carol Zeni, NYCC 4th fl392-5306

Senior Advisor Payroll & Client Services

Melanie Batista, NYCC 4th fl395-1022

Toronto WaterShared Mailbox: ppfapayrollwater@toronto.ca

Supervisor

Cristina De Lellis, MH 19th fl.....392-1029

Senior Advisor Payroll & Client Services

James Walsh, MH 19th fl. 392-8793

Payroll Program Assistant 1

Kenny Ioannou, MH 19th fl338-1065

Payroll Program Assistant 1

Larissa Viravouth, MH 19th fl392-3825

Payroll Program Assistant 2

Cecilia Orillanes, MH 19th fl392-8675

- General Manager's Office,
- All Management staff in all areas (manager and above),
- Strategic Planning and Workforce Development,
- Water Infrastructure Management

Payroll Program Assistant 2

Anita Maiti, MH 19th fl.....338-2965

- Wastewater Treatment

Payroll Program Assistant 2

Mandisa Charlery, MH 19th fl392-3828

- Water Treatment and Supply

Payroll Program Assistant 2

Cathy Cisneros, MH 19th fl.....392-0763

- Environment & Administration

- Distribution & Collection

- Divisional Operations Services

Payroll Program Assistant 2

Caleb Gibson, MH 19th fl 392-6343

- Distribution & Collection

- Emergency Contracts Unit
 - Wastewater Stormwater Pumping
 - Operations & Maintenance
 - Operations Coordination
 - Construction Services N&W
 - Construction Services S&E

Payroll Program Assistant 2

Sara Mohammadi, MH 19th fl 397-0539

- Technology & Customer Experience Capital Planning & Implementation

Transportation ServicesShared mailbox: ppfapayrolltrs@toronto.ca

Supervisor

Cristina De Lellis, MH 19th fl 392-1029

Senior Advisor & Client Services

Alice Li, MH 19th fl..... 338-7428

Payroll Program Assistant 1

Tanya Collinge, MH 19th fl 395-7173

Payroll Program Assistant 2

Amanpreet Kaur, MH 19th fl 397-0521

- General Manager's Office
- Transportation Services Program Office
- Business Performance
- Traffic Management
- Permits & Enforcement
- Strategic Management Office
- Policy Data & Strategic Initiatives
- Planning Design & Management
- Enforcement & Street Management
- I&T Strategic & Emergency Planning
- Signs & Pavement Markings
- Traffic Systems Construction & Mtce
- Fleet Facilities Winter Coordination
- Mapping

Operations & MaintenanceShared Mailbox: ppfapayrolltms@toronto.ca

Payroll Program Assistant 2	
Natasha Ash, MH 19 th fl.....	338-7538
• Road Operations & Maintenance Area 2	
• Contract Dev, Delivery & Inspection Area 2	
Payroll Program Assistant 2	
Fatima Dixon MH 19 th fl.....	397-9192
• Road Operations & Maintenance Area 1	
• Contract Dev, Delivery & Inspection Area 1	

Public Consultation

Metro Hall
19th fl., 55 John St.
Toronto, ON M5V 3C6

Manager	
Tracy Manolakakis.....	392-2990
Program Manager	
Stephanie Gris Bringas.....	392-3643
Robyn Shyllit.....	392-3358
Senior Public Consultation Coordinators	
Jayne Armstrong.....	396-5785
Jason Diceman.....	338-2830
Mark DeMiglio.....	395-7178
Nathalie Forde.....	392-3556
Anna Kim.....	338-1837
Katelynn Northam.....	392-8833
Pragya Priyadarshini.....	397-0202
Maogosha Pyjor.....	338-2850
Kelly Rahardja.....	397-5559
Carol Tsang.....	392-8361
Aadila Valiallah.....	338-2985
Rachel Yanchyshyn.....	395-1002
Steven Ziegler.....	392-2896
Public Consultation Coordinators	
Michele Blackwood.....	392-2962
Emily Cameron.....	338-3693
Michael Carroll.....	338-1050
Daniela Forero-Castellanos.....	338-6835
Carol Lee.....	392-9536
Amanda Ratych.....	392-0441
Research Analyst	
Katrina Estacio.....	397-1287