

TORONTO Employment & Social Services

Community Development and Social Services

Toronto Employment & Social Services provides employment assistance and income supports to eligible Toronto residents, and delivers a wide range of programs and services aimed at helping people find and keep work. This includes referring people to the supports they need that are provided in the community and by other governments.

Metro Hall
55 John St, 7th Floor
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General Enquiry	392-8623
Facsimile	392-4214

General Manager
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Administrative Assistant
Stacey Hunt 392-8953

Program Information Support Group

Manager Strategic Issues, Policy & Research
Devin Taylor..... 392-4683
Program Information Consultant
Jennifer Zaniewski 397-4313
Kazia Fraser..... 392-8722
Olivia Kozela..... 397-5832

Equity, Diversity and Inclusion

Manager, Equity Diversity & Inclusion
Astha Handa 392-8647
Policy Development Officer
Anaan Moro..... 338-1689
Supervisor
Fareez Kaba..... 397-0543
Project Lead
Aleeya Zack-Coneybeare 397-1874
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Community and Employment Partnerships & Employment Services Transformation

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Community and Employment Partnerships

Head Office

Director
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Christine Carrasco 397-5518
Manager, Community and Labour Market
Davina Dixon 397-1805
Paolo Staffieri..... 392-2257
Project Lead
Jason Ramos 338-3149
Mathu Raveendran..... 392-3235
Manager, Program Support
Geoffrey Gillard 397-1936
Supervisor
Keisha Wilson 392-6516

Central District

Manager, Community and Labour Market
 Colleen Dignam..... 397-9935
 Gloria- Anne Walchetseder 392-8005

Supervisor
 Diana Hubert 392-4874
 Indira Ramsaran 397-4357

East District

Manager, Community and Labour Market
 Barbara Andrade..... 392-8631
 Joanne Isaac..... 338-2143

Supervisor
 Shengli Liang 397-1113
 Yvette Forde 392-2910

West District

Manager, Community and Labour Market
 Fehmida Murji..... 338-3490
 John Erra..... 397-9345

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 Mecada Mitchell..... 392-6221

**Strategic Program Management and
OW Program Support**

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Strategic Planning, Research & Engagement

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 Dean Herd..... 392-8618
 Elena Davydova..... 397-9936
 Peter Ochs..... 392-8611

Project Lead
 Brooke Downey..... 392-3469
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Business Intelligence & Analysis

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 Eunice Lee..... 338-2171

Business Intelligence Consultants
 Peggy Zhang..... 392-2869

Business Programs and Solutions Specialist
 Ann Onuoha 338-3605
 Cindy Hum 392-8669
 Marissa Da Silva..... 397-5504
 Mary Kritsonis 392-2625

Service Planning Renewal

Metro Hall
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Manager, Program Support
 Charlene Borges 392-3659

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 Michelle D'Souza..... 392-4333

**Client Services and Information Unit /
Ontario Works Operational Policy / Housing
Homelessness Related Services**

Metro Hall
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Facsimile 392-4214

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Support Assistant	
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OW Policy & Programs Advisor	
Barbora Malhotra	392-2675
Kimberly Sikkema.....	392-5486
Laura Hulyk.....	397-9686
Nellie Pasternak.....	397-5485
Business Programs & Solutions Specialist, Housing & Homelessness Related Services	
Giles Egiebor.....	397-5403
Access and Privacy Officer	
Alise Kokkas	392-3231
Mackenzie Parsons	338-5622
Quincy Akande.....	392-4955
Support Assistant	
Virginia Skura	392-8615

Applications & Access

700 Lawrence Ave W, Ste. 330, East Tower
Toronto, ON M6A 3B3

Director	
Jennifer Pitt.....	397-1212
Support Assistant	
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Manager Community and Labour Market	
Eric Fleury.....	397-7609
Manager Program Support	
Agnes Nemes.....	397-7540
Business Programs & Solutions Specialist	
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Supervisor	
Andrea Stern.....	397-1561
Sheena Marchisio	392-2269

Business & Financial Supports

Metro Hall
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Director	
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Support Assistant	
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Human Services and Organizational Development

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Facsimile..... 392-9464

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Geraldene Leonard	397-0432
Manager, Program & Delivery Support	
Tamara Miller-Lee.....	397-0429
Business Support & Workforce Planning Specialist	
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Pamela Boampong.....	392-4324
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Supervisor	
Vanessa Lee.....	392-2604
Human Services Coordinator	
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Tracy Gallagher.....	392-2612
Human Services Unit Associate	
Alison Lucas.....	397-0748

Organizational Development

Manager, Organizational Planning & Development	
Sana Mirza.....	397-4520
Business Support & Workforce Planning Specialist	
Charlene Pan.....	397-5513
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Sharmin Esmail	392-2566

Operational & Policy Training

700 Lawrence Ave W, Ste. 330, East Tower
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General Enquiry..... 397-1760
Facsimile..... 392-4550

Manager, Training and Education

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Ajani Brown 392-1560

Anabelle Da Costa 392-6942

Cindy Lewis 392-7045

Crystal Murphy 392-9544

Desiree Doberstein 392-3189

Dima Halabi 397-2157

Elizabeth Hellas 397-7693

Fatima Hassen 397-1632

Marta Dos Santos 397-5490

Negar Mazrooyi 392-9204

Richard Smith 397-5511

Suzy Barbisan 397-0464

Tanya Morgan 392-9321

Financial & Asset Management**Metro Hall**

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Manager Financial & Asset Management

Jeff Parkovnick 392-8963

Financial Planning Analyst

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Shannon Liu 397-1464

Financial Systems Analyst

Sophie Hugh-Sam 392-2988

Budget Analyst

Antonio San Juan 338-1769

Asma Sayed 397-7090

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Project Coordinator Facilities, TESS

Ilir Shijaku 338-5620

Saicha Peniston 397-5544

Support Assistant

Maria Desouza 397-5830

Information Technology Systems & Architecture**Metro Hall**

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Manager, Information Systems

Tracey O'Brien 392-8742

Manager, Program Support

Joseph Mendoza 392-8680

Julie-Ann Pajkovic 392-8626

Nick Lo Russo 392-9088

Victor Leung 397-1535

Senior Systems Integrator

Jeff Zeng 392-9324

Jerry Yang 392-4489

Robert De Melo 392-9118

Santiago Astray 392-8627

Terrence Lee 397-0336

Business Programs & Solutions Specialist

Antonette (Anna) Vega 397-1162

Ayman Awwad 392-8983

Damilola Olukoya 392-9056

Danie Samuel 397-7657

Linda Butler 392-9085

Marika Levine 397-4501

Mark Demian 397-0337

Michelle Chapman 392-3420

IT Analyst

Beverley Tang Choon 392-8577

Domenic Viglione 397-7918

Doris Lam 392-9382

Grace Wong 338-3483

Jim Lee 392-9910

Kartik Bhardwaj 392-8923

Robert Bruce 397-9439

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Tiffany Kane 397-5514

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Audrey Blake 338-0759

Kwesi Frances Stevens 392-8731

Risk Management**Metro Hall**

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Manager

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Senior Business Analyst

Ewa Wroblewski 392-8922

Business Programs & Solutions Specialist

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Amandeep Karwal 338-2204

Catarina Goncalves 338-5784

Orletta Campbell 397-7216

Supervisor

Cheryl Lucas 392-2603

Iwona Ross 397-4090

Julie Fierro 397-7852

Karen Roger 397-1195

Melissa Taylor 397-5064

Nadesha Gayle 397-1806

Sandra Muto 338-7575

Sharon Louis 392-4345

Sherie McDooling 392-5297

Tanya Simpson 392-8576

Local Offices – Area Operations

Please refer to the City website at toronto.ca for additional information about office locations and services available

East District**Director**

Jennifer Pitt 397-1212

Manager, Program & Delivery Support

Savitri Ramsaran-Persaud 397-1809

Support Assistant

Michael Amaral 397-1891

Beaches Employment & Social Services

1631 Queen St. E.
Toronto, ON M4L 1G4

General Enquiry	338-8888
Application for Assistance	338-8888

Manager

Melissa Bremner 397-0678

Support Assistant

Roberta Walker 397-1793

Bridlewood Employment & Social Services

Unit 225, 2900 Warden Ave
Toronto, ON M1W 2S8

General Enquiry	338-8888
Application for Assistance	338-8888

Manager

Shari Janes-Olmstead 397-1213

Support Assistant

Cindy Chow 397-0268

Golden Mile Employment & Social Services

Unit 139, 1880 Eglinton Ave E.
Toronto, ON M1L 2L1

General Enquiry	338-8888
Application for Assistance	338-8888

Manager

Ruth Luckey 397-7488

Support Assistant

Latisha Calliste-Melville 397-2112

Malvern Employment & Social Services

9th fl, 325 Milner Ave.
Toronto, ON M1B 5N1

General Enquiry	338-8888
Application for Assistance	338-8888

Manager

Diane Scotland 338-3882

Support Assistant

Lyn Sanchez 397-7544

Scarborough Village Employment & Social Services

Unit K1, 3660 Kingston Rd,
Toronto, ON M1M 1R9

General Enquiry	338-8888
Application for Assistance.....	338-8888

Manager
Donna Smith..... 392-9034
Support Assistant
Anthony Elliott..... 392-2731

Client Special Services

Unit 225, 2900 Warden Ave
Toronto. ON M1W 2S8

Manager, Program Support
Cate Thompson..... 392-2433
Support Assistant
Christian Rock..... 392-2805
Supervisor
Elaine Pereira 397-1167
Shelley Ali..... 392-2863

Central District

Director
Sutha Balasingham 392-8258
Manager, Program & Delivery Support
Catherine Iori..... 397-1549
Support Assistant
Camila Gamboa..... 397-1617

Lawrence Square Employment & Social Services

700 Lawrence Ave W, Ste. 330, East Tower
Toronto, ON M6A 3B3

General Enquiry	338-8888
Application for Assistance.....	338-8888

Manager
Sarah Crossley..... 397-0350
Support Assistant
Anne Profenna..... 397-1534

North York Employment & Social Services

Ground Floor, 5100 Yonge St.
Toronto, ON M2N 5V7

General Enquiry	338-8888
Application for Assistance.....	338-8888

Manager
Desiree Dockery 397-4502
Support Assistant
Blessan Cherian..... 392-9799

Wellesley Place Employment & Social Services

1st fl, 111 Wellesley St. E.
Toronto, ON M4Y 3A7

General Enquiry	338-8888
Application for Assistance.....	338-8888

Manager
Artemis Antonopoulos..... 397-0341
Support Assistant
Miranda Vardon..... 397-0102

Yonge Eglinton Employment & Social Services

Suite 900, 150 Eglinton Ave. E.
Toronto, ON M4P 3E2

General Enquiry	338-8888
Application for Assistance.....	338-8888

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Jessica Foster..... 392-5123

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Yorkgate Employment & Social Services

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General Enquiry 338-8888
Application for Assistance 338-8888

Manager
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Support Assistant
Sanae Harrachou..... 397-9424

West District

Director
Anna Fiorino..... 392-9052
Manager
Santina Ouellette 397-0471
Manager, Program & Delivery Support
Olga Lazaridis 392-9851
Support Assistant
Christina Kohli 392-6473

Attwell Employment & Social Services

220 Attwell Dr.
Toronto, ON M9W 6T9

General Enquiry 338-8888
Application for Assistance 338-8888

Manager
Shelley MacLean..... 392-6202
Support Assistant
Krystal Carinci 392-6435

Rexdale Employment Services

Suite 21, 2nd fl., 21 Panorama Court
Toronto, ON M9V 4E3

General Enquiry 338-8888

Manager
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Support Assistant
Krystal Carinci 392-6435

Dufferin Employment & Social Services

Unit 219, 900 Dufferin St.
Toronto, ON M6H 4A9

General Enquiry 338-8888
Application for Assistance 338-8888

Manager
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Support Assistant
Shahnawaz Khan 397-7970

The Queensway Employment & Social Services

779 The Queensway
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General Enquiry 338-8888
Application for Assistance 338-8888

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Angelle Mailow 397-9323

York Humber Employment & Social Services

Unit C2, 605 Rogers Rd.
Toronto, ON M6M 1B9

General Enquiry 338-8888
Application for Assistance 338-8888

 Manager

Kamla Sudama 392-2822

Support Assistant

Alexandra Ruhinda..... 392-6238

Quality Control & Assurance Section

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Toronto, ON M4Y 3A7

General Enquiry	392-9033
Facsimile	696-3470

Manager, Program Support

Nicholas Broderick..... 392-3242

Supervisor

Cavelle Landeau 392-8982

Jeffrey Ward 392-6530

Jennifer Mac Neil 397-7880

Karen Black..... 338-3972

Support Assistant

Amabel Castillo..... 392-9033